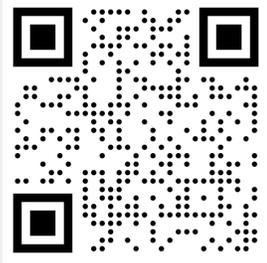




Osmo Hardwax-Oil Care and Maintenance



Scan this QR code to explore our Care and Maintenance products.

Congratulations on your new floor! Your floor is finished with Osmo, the Original Hardwax-Oil, which has been designed and formulated in Germany specifically to meet the needs of hardwood flooring.

A Hardwax-Oil finish is a breathable, microporous finish, that unlike other finishes allows movement of the wood from season to season. This improves the health of the wood and results in a surface that will never peel or crack like traditional film finishes.

Although extremely tough and highly durable, a hardwax-oil finish, like all others is not indestructible and does require maintenance over time. With periodic cleaning and maintenance, an Osmo floor can have the same beauty decades later as the day it was installed.

Choosing the right maintenance cleaning

The care and maintenance of any wood floor will vary from place to place and depending on the level of use the floor sees. Osmo is used in both high traffic commercial settings such as airports, wedding venues, dance floors, etc. all the way down to low traffic residences. The frequency of maintenance will have to be determined by the level of traffic in each individual setting.

REGULAR CLEANING MUST-DO'S



- 1 Floors should always be kept clean of debris such as gravel/sand/dirt that can be carried in from outside the home. This can be accomplished through occasional sweeping.
- 2 Washing the floor should only be done with *Osmo Wash and Care* detergent. This detergent contains small amounts of the natural oils in the finish to maintain a hydrated surface. Use a damp, well wrung out mop on the surface which should dry in approximately 1 minute. Excess water can cause damage and deterioration of wood floors and should be avoided.

Residential Spaces – Weekly to Bi-weekly

Commercial Spaces – Can be done daily if needed

PERIODIC MAINTENANCE



All wood floors are susceptible to stains from ordinary household living. Care should be taken to try and limit this from happening by placing breathable mats around kitchen sinks or other food prep areas. Breathable area mats or Rugs can be used in entryways to limit scratches, water, and other outdoor elements. Very light and white floors will show stains or wear much easier.

If a floor seems to stain easily it may be an indication that you may be in need of periodic refreshing or maintenance.

STAIN REMOVAL AND SPOT REPAIR OPTIONS

1 *Wash and Care Detergent*

This detergent can be used at a concentrated level (up to 1:1) in order to remove stains. This is particularly effective against acidic stains.

When Wash and Care is being used to treat a small stain, it can be applied directly out of the container, (No need to mix with Water) Use the green hand holder and red pad to massage the cleaner into the stains and let sit for a few minutes to help break down the stain. Add water and continue to scrub gently until the stain goes away or diminishes. Clean up with water and a clean cloth.



2 *Liquid Wax Cleaner*

The wax concentrate can also be used to remove stains. This is more effective against grease and oil-based stains.

This product can also be used in a similar manner to treat stains by applying directly to the affected area and simply scrubbing gently the affected area and then ensuring you completely remove the excess. No water should be used with this product as it contains mainly solvents and protective waxes.



SCRATCH / BLEMISH REPAIR

Minor scratches and blemishes in hardwax oiled floors can be removed by applying *Liquid Wax Cleaner* to the affected area using the same method described above. This will make damage less visible and restore moisture resistance to the affected areas.



LONG-TERM MAINTENANCE

Even a perfectly cared-for floor will one day show signs of wear. At this point please contact Osmo USA for guidance on steps to take for treating the floor with a maintenance coat or contacting a professional in your area to do so for you. One of the greatest advantages of a Hardwax Oil finish is that when the need for renovation occurs it can be done without sanding.

Tips for maintaining your Osmo floor:



Do not allow spills of food, wine, coffee, paint, water, etc. to stay on the floor, wipe up spillage at once.



Use protective felt pads (not metal feet, which mark wood floors) on any appliance and furniture to avoid unnecessary marks and scratches on the floor.



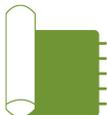
Maintain normal interior humidity levels. Relative humidity range of a minimum 35%, a maximum 55%, and a temperature range of 15°C (60°F) to 24°C (75°F) Not maintaining adequate humidity will dry the wood out and create shrinkage, cracking, and gapping in the wood.



Infloor heating systems must be kept at a constant temperature not exceeding 29°C (85°F) Radial fluctuations in the wood temperature can create irreparable damage. Temperatures should not be raised or lowered by more than 2°C (4°F) each 24-hour period.



Place breathable door mats at entryways of your home to help protect your floor from water, abrasive dust, and grit and help save unnecessary clean-up tasks.



In Commercial spaces, place area rugs in high traffic areas to make long-term maintenance easier

The big no-no's for your Osmo floor:

- Do not use conditioners, acrylic waxes, or ammonia-based cleaners. Use only *Osmo Wash and Care* and *Liquid Wax Cleaner*.
- Do not use vinegar or detergent solutions on the floor and never use a wet mop or pour water directly onto the floor.
- Do not use hardwood floor cleaning machines or steam cleaners.
- Do not use steel wool or abrasive sanding items on the floor to try and remove tough stains, always follow the recommendations further in this guide for removing stains.